

Instructions

For samples marked
CMVN CMV Molecular

Samples

1. Samples are for the qualitative detection or viral load testing of CMV DNA.
2. Each panel coded CMVN435 consists of 5 samples labelled A – E.
3. Each vial consists of 1.2 mL of sample and is sufficient for single use.

Storage

1. The samples were shipped frozen on dry ice.
2. Samples must be stored below 20°C upon arrival until ready to test.

Replacement Samples

1. Inspect samples upon receipt. If any sample is missing or damaged, contact Oneworld Accuracy Support to request a replacement if available.
2. If your instrument reports an error message or the sample is unsuitable for analysis, contact Oneworld Accuracy Support to request a replacement before you submit Problem Codes.
3. A replacement fee will be charged for replacement requests due to mishandling of samples (e.g. laboratory accident, improper storage, internal routing problems). This fee will cover the cost of samples, shipping and handling.

Procedure

1. Process the panel samples in the same way as a routine specimen would normally be processed by your laboratory.
2. Thaw samples prior to processing.
3. Ensure lids are secure and vortex the samples for 30 seconds and pulse spin. If a vortex mixer is not available, mix by inversion at least 30 times. Ensure all content of each vial is at the bottom before opening the vial.
4. Process samples according to the assay manufacturer's IFU or your laboratory's protocol (for in-house designed assays) for plasma samples.
5. Test all samples in order, according to their sample identification (i.e. Sample A, followed by B, followed by C, and so on), and ideally in the same run.

Reporting

1. Participants who require assistance with data submission should contact Oneworld Accuracy Support as soon as any difficulties are experienced, to allow sufficient time for submission of results before the test event closing date.
2. Submit results via the OASYS website (www.oneworldaccuracy.com). For instructions on submitting results please visit our Support Center at <https://oneworldaccuracy.zendesk.com/hc/en-us>.
3. If you do not have a username and password to access the OASYS website, please use the 'Forgot Username/Password' function on the website. All additional communications from Oneworld Accuracy Support will be sent via email.
4. Problem Codes: If it is necessary for you to report an analytical problem for an entire sample or individual analyte within a sample, leave the result area blank. Select or indicate the appropriate Problem Code from the dropdown list provided.

Instructions

For samples marked
CMVN CMV Molecular

Warning

These samples are potentially infectious and should be handled using universal safety precautions. We recommend handling in PC2 containment. Although your laboratory has been asked to test for a specific analyte, these samples may contain other infectious agents.

Instructions

For samples marked HBVL HBV Molecular

Samples

1. Samples are for the viral load testing and/or qualitative detection HBV DNA.
2. Each panel coded HBVL435 consists of 5 samples labelled Sample A – E.
3. Each vial consists of 1.4 mL of sample.

Storage

1. The samples were shipped frozen on dry ice.
2. Samples must be stored below -20°C upon arrival until ready to test.

Replacement Samples

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2. If your instrument reports an error message or the sample is unsuitable for analysis, contact Oneworld Accuracy Support to request a replacement before you submit Problem Codes.
3. A replacement fee will be charged for replacement requests due to mishandling of samples (e.g. laboratory accident, improper storage, internal routing problems). This fee will cover the cost of samples, shipping and handling.

Procedure

1. Process the panel samples in the same way as a routine specimen would normally be processed by your laboratory.
2. Thaw samples prior to processing.
3. Ensure lids are secure and vortex the samples for 30 seconds and pulse spin. If a vortex mixer is not available, mix by gently inverting the vial at least 30 times. Ensure all content of each vial is at the bottom before opening the vial.
4. Process samples using the assay manufacturer's IFU or your laboratory's protocol (for in-house designed assays) for plasma samples.
5. Test all samples in order, according to their sample identification (i.e. Sample A, followed by B, followed by C, and so on), and ideally in the same

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For samples marked
HBVL HBV Molecular

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Instructions

For samples marked HCVQ HCV Molecular

Samples

1. Samples are for the viral load testing and/or qualitative detection of HCV RNA.
2. Each panel coded HCVQ435 consists of 5 samples labelled Sample A – E.
3. Each vial consists of 1.4 mL of sample.

Storage

1. The samples were shipped frozen on dry ice.
2. Samples must be stored below -20°C upon arrival until ready to test.

Replacement Samples

1. Inspect samples upon receipt. If any sample is missing or damaged, contact Oneworld Accuracy Support to request a replacement if available.
2. If your instrument reports an error message or the sample is unsuitable for analysis, contact Oneworld Accuracy Support to request a replacement before you submit Problem Codes.
3. A replacement fee will be charged for replacement requests due to mishandling of samples (e.g. laboratory accident, improper storage, internal routing problems). This fee will cover the cost of samples, shipping and handling.

Procedure

1. Process the panel samples in the same way as a routine specimen would normally be processed by your laboratory.
2. Thaw samples prior to processing.
3. Ensure lids are secure and vortex the samples for 30 seconds and pulse spin. If a vortex mixer is not available, mix the sample by gently inverting the vial at least 30 times. Ensure all content of each vial is at the bottom before opening the vial.
4. Process samples using the assay manufacturer's IFU or your laboratory's protocol (for in-house designed assays) for plasma samples.
5. Test all samples in order, according to their sample identification (i.e. Sample A, followed by B, followed by C, and so on), and ideally in the same run.

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For samples marked
HCVQ HCV Molecular

recommend handling in PC2 containment. Although your laboratory has been asked to test for a specific analyte, these samples may contain other infectious agents.

Instructions

For samples marked
HIVL HIV Molecular

Samples

1. Samples are for the viral load testing and/or qualitative detection of HIV-1 RNA.
2. Each panel coded HIVL435 consists of 5 samples labelled Sample A – E.
3. Each vial consists of 1.4 mL of sample.

Storage

1. The samples were shipped frozen on dry ice.
2. Samples must be stored below -20°C upon arrival until ready to test.

Replacement Samples

1. Inspect samples upon receipt. If any sample is missing or damaged, contact Oneworld Accuracy Support to request a replacement if available.
2. If your instrument reports an error message or the sample is unsuitable for analysis, contact Oneworld Accuracy Support to request a replacement before you submit Problem Codes.
3. A replacement fee will be charged for replacement requests due to mishandling of samples (e.g. laboratory accident, improper storage, internal routing problems). This fee will cover the cost of samples, shipping and handling.

Procedure

1. Process the panel samples in the same way as a routine specimen would normally be processed by your laboratory.
2. Thaw samples prior to processing.
3. Ensure lids are secure and vortex the samples for 30 seconds and pulse spin. If a vortex mixer is not available, mix by inversion at least 30 times. Ensure all content of each vial is at the bottom before opening the vial.
4. Process samples according to the assay manufacturer's IFU or your laboratory's protocol (for in-house designed assays) for plasma samples.
5. Test all samples in order, according to their sample identification (i.e. Sample A, followed by B, followed by C, and so on), and ideally in the same run.

Reporting

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4. Problem Codes: If it is necessary for you to report an analytical problem for an entire sample or individual analyte within a sample, click the yellow '!' next to the result entry field and select the appropriate Problem Code from the dropdown list provided.

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For samples marked
HIVL HIV Molecular

recommend handling in PC2 containment. Although your laboratory has been asked to test for a specific analyte, these samples may contain other infectious agents.

Instructions

For samples marked HPVN HPV Molecular

Samples

1. Samples are for qualitative detection and/or genotyping of human papilloma virus.
2. Each panel coded HPVN435 consists of 5 samples labelled Sample A – E.
3. Each vial consists of 1.2 mL of sample.

Storage

1. The samples were shipped frozen on dry ice.
2. Samples must be stored below -20°C upon arrival until ready to test.

Replacement samples

1. Inspect samples upon receipt. If any sample is missing or damaged, contact Oneworld Accuracy Support to request a replacement if available.
2. If your instrument reports an error message or the sample is unsuitable for analysis, contact Oneworld Accuracy Support to request a replacement before you submit Problem Codes.
3. A replacement fee will be charged for replacement requests due to mishandling of samples (e.g. laboratory accident, improper storage, internal routing problems). This fee will cover the cost of samples, shipping and handling.

Procedure

1. Process the panel samples in the same way as a routine specimen would normally be processed by your laboratory.
2. Thaw samples prior to processing.
3. Ensure lids are secure and vortex the samples for 30 seconds and pulse spin. If a vortex mixer is not available, mix the sample by gently inverting the vial up to 30 times. Ensure all contents of each vial are at the bottom before open the vial.
4. Process samples using the assay manufacturer's IFU or your laboratory's protocol (for in-house designed assays) for cervical specimens already collected in liquid-based cytology media.
5. Test all samples in order, according to their sample identification (i.e. Sample A, followed by B, followed by C, and so on), and ideally in the same run.

Reporting

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2. Submit results via the OASYS website (www.oneworldaccuracy.com). For instructions on submitting results please visit our Support Center at <https://oneworldaccuracy.zendesk.com/hc/en-us>.
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4. Problem Codes: If it is necessary for you to report an analytical problem for an entire sample or individual analyte within a sample, click the yellow '!' next to the result entry field and select the appropriate Problem Code from the dropdown list provided.

Warning

These samples are potentially infectious and should be handled using universal safety precautions. We

Instructions

For samples marked
HPVN HPV Molecular

recommend handling in PC2 containment. Although your laboratory has been asked to test for a specific analyte, these samples may contain other infectious agents.

Instructions

For samples marked

MMPF Multimarker Plasma Fractionation Molecular

Samples

1. Samples are for the qualitative detection and/or viral load testing of CMV DNA, HAV RNA, HEV RNA and/or parvovirus B19 DNA.
2. Each panel coded MMPF4310 consists of 10 samples labelled Sample A – J.
3. Each vial consists of 4.4 mL of sample.

Storage

1. The samples were shipped frozen on dry ice.
2. Samples must be stored below -20°C upon arrival until ready to test.

Replacement Samples

1. Inspect samples upon receipt. If any sample is missing or damaged, contact Oneworld Accuracy Support to request a replacement if available.
2. If your instrument reports an error message or the sample is unsuitable for analysis, contact Oneworld Accuracy Support to request a replacement before you submit Problem Codes.
3. A replacement fee will be charged for replacement requests due to mishandling of samples (e.g. Laboratory accident, improper storage, internal routing problems). This fee will cover the cost of samples, shipping and handling.

Procedure

1. Process the panel samples in the same way as a routine specimen would normally be processed by your laboratory.
2. Thaw samples prior to processing.
3. Ensure lids are secure and vortex the samples for 30 seconds and pulse spin. If a vortex mixer is not available, mix the sample by gently inverting the vial up to 30 times. Ensure all content of each vial are at the bottom before opening the vial.
4. Process samples using the assay manufacturer's IFU or your laboratory's protocol (for in-house designed assays) for plasma samples.
5. Test all samples in order, according to their sample identification (i.e. Sample A, followed by B, followed by C, and so on), and ideally in the same run.

Reporting

1. Participants who require assistance with data submission should contact Oneworld Accuracy Support as soon as any difficulties are experienced, to allow sufficient time for submission of results before the Test Event closing date.
2. Submit results via the OASYS website (www.oneworldaccuracy.com). For instructions on submitting results please visit our Support Center at <https://oneworldaccuracy.zendesk.com/hc/en-us>.
3. If you do not have a username and password to access the OASYS website, please use the 'Forgot Username/Password' function on the website. All additional communications from Oneworld Accuracy Support will be sent via email.
4. Problem Codes: If it is necessary for you to report an analytical problem for an entire sample or individual analyte within a sample, click the yellow '!' next to the result entry field and select the appropriate Problem Code from the dropdown list provided.

Warning

Instructions

For samples marked

MMPF Multimarker Plasma Fractionation Molecular

These samples are potentially infectious and should be handled using universal safety precautions. We recommend handling in PC2 containment. Although your laboratory has been asked to test for a specific analyte, these samples may contain other infectious agents.

Instructions

For samples marked

NATA Multimarker Blood Screening Molecular

Samples

1. Samples are for the qualitative detection of HBV DNA, HCV RNA and HIV-1 RNA.
2. Each panel coded NATA4310 consists of 10 samples labelled Sample A – J.
3. Each vial consists of 4.4 mL of sample.

Storage

1. The samples were shipped frozen on dry ice.
2. Samples must be stored below -20°C upon arrival until ready to test.

Replacement Samples

1. Inspect samples upon receipt. If any sample is missing or damaged, contact Oneworld Accuracy Support to request a replacement if available.
2. If your instrument reports an error message or the sample is unsuitable for analysis, contact Oneworld Accuracy Support to request a replacement before you submit Problem Codes.
3. A replacement fee will be charged for replacement requests due to mishandling of samples (e.g. laboratory accident, improper storage, internal routing problems). This fee will cover the cost of samples, shipping and handling.

Procedure and Testing

1. Process the panel samples in the same way as a routine specimen would normally be processed by your laboratory.
2. Thaw samples prior to processing.
3. Ensure lids are secure and vortex the samples for 30 seconds and pulse spin. If a vortex mixer is not available, mix the sample by gently inverting the vial up to 30 times. Ensure all content of each vial are at the bottom before opening the vial.
4. Process samples using the assay manufacturer's IFU or your laboratory's protocol (for in-house designed assays) for plasma samples.
5. Test all samples in order, according to their sample identification (i.e. Sample A, followed by B, followed by C, and so on), and ideally in the same run.

Reporting

1. Participants who require assistance with data submission should contact Oneworld Accuracy Support as soon as any difficulties are experienced, to allow sufficient time for submission of results before the Test Event closing date.
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4. Problem Codes: If it is necessary for you to report an analytical problem for an entire sample or individual analyte within a sample, click the yellow '!' next to the result entry field and select the appropriate Problem Code from the dropdown list provided.

Warning

These samples are potentially infectious and should be handled using universal safety precautions. We

Instructions

For samples marked

NATA Multimarker Blood Screening Molecular

recommend handling in PC2 containment. Although your laboratory has been asked to test for a specific analyte, these samples may contain other infectious agents.

Instructions

For samples marked

RASH Viral Exanthems Molecular

Samples

1. Samples are for the qualitative detection of HSV-1/2, CMV DNA and/or VZV DNA.
2. Each panel coded RASH435 consists of 5 samples labelled Sample A – E.
3. Each vial consists of 1.2 mL of sample.

Storage

1. The samples were shipped frozen on dry ice.
2. Samples must be stored below -20°C upon arrival until ready to test.

Replacement Samples

1. Inspect samples upon receipt. If any sample is missing or damaged, contact Oneworld Accuracy Support to request a replacement if available.
2. If your instrument reports an error message or the sample is unsuitable for analysis, contact Oneworld Accuracy Support to request a replacement before you submit Problem Codes.
3. A replacement fee will be charged for replacement requests due to mishandling of samples (e.g. laboratory accident, improper storage, internal routing problems). This fee will cover the cost of samples, shipping and handling.

Procedure and Testing

1. Process the panel samples in the same way as a routine specimen would normally be processed by your laboratory.
2. Thaw samples prior to processing.
3. Ensure lids are secure and vortex the samples for 30 seconds and pulse spin. If a vortex mixer is not available, mix the sample by gently inverting the vial up to 30 times. Ensure all contents of each vial are at the bottom before opening the vial.
4. Process samples using the assay manufacturer's IFU or your laboratory's protocol (for in-house designed assays) for swab eluates (the liquid samples as swabs already in the swab transport medium or in the swab collection kit).
5. Test all samples in order, according to their sample identification (i.e. Sample A, followed by B, followed by C, and so on), and ideally in the same run.

Reporting

1. Participants who require assistance with data submission should contact Oneworld Accuracy Support as soon as any difficulties are experienced, to allow sufficient time for submission of results before the test event closing date.
2. Submit results via the OASYS website (www.oneworldaccuracy.com). For instructions on submitting results please visit our Support Center at <https://oneworldaccuracy.zendesk.com/hc/en-us>.
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4. Problem Codes: If it is necessary for you to report an analytical problem for an entire sample or individual analyte within a sample, click the yellow '!' next to the result entry field and select the appropriate Problem Code from the dropdown list provided.

Warning

Instructions

For samples marked

RASH Viral Exanthems Molecular

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Instructions

For samples marked

STIC Sexually-Transmitted Infections Molecular

Samples

1. Samples are for the qualitative detection of *C. trachomatis*, *N. gonorrhoeae*, *T. vaginalis*, *Mycoplasma* species, *Ureaplasma* species DNA, and/or drug resistance molecular typing of *M. genitalium* Fluoroquinolone resistant, *M. genitalium* Macrolide resistant, *M. genitalium* Azithromycin resistant and/or *N. gonorrhoeae* CFT resistant.
2. Each panel coded STIC435 consists of 5 samples labelled Sample A – E.
3. Each vial consists of 1.2 mL of sample.

Storage

1. The samples were shipped frozen on dry ice.
2. Samples must be stored below -20°C upon arrival until ready to test.

Replacement Samples

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2. If your instrument reports an error message or the sample is unsuitable for analysis, contact Oneworld Accuracy Support to request a replacement before you submit Problem Codes.
3. A replacement fee will be charged for replacement requests due to mishandling of samples (e.g. laboratory accident, improper storage, internal routing problems). This fee will cover the cost of samples, shipping and handling.

Procedure and testing

1. Process the panel samples in the same way as a routine specimen would normally be processed by your laboratory.
2. Thaw samples prior to processing.
3. Ensure lids are secure and vortex the samples for 30 seconds and pulse spin. If a vortex mixer is not available, mix the sample by gently inverting the vial up to 30 times. Ensure all content of each vial are at the bottom before opening the vial.
4. Process samples using the assay manufacturer's IFU or your laboratory's protocol (for in-house designed assays) for urine samples. Ideally, treat the samples as liquid samples already in the urine transport medium or in the urine collection kit. Note: If you pre-treat samples (e.g. add the sample in the urine collection kit, the swab collection kit or urine transport media) please make a note in the comment area when submitting results.
5. Test all samples in order, according to their sample identification (i.e. Sample A, followed by B, followed by C, and so on), and ideally in the same run.

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Instructions

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